



THE SCOTTISH
VOWS[®]
AWARDS
2019

CELEBRATING THE BEST
OF CUSTOMER SERVICE

Our VOW *to you*

Our judging panel VOWS to uphold the integrity and transparency of the competition to maintain its position as the supreme accolade of the Scottish wedding industry.

Members of the judging panel will not participate in the judging of categories related to their own business profession and will not be given access to those submissions.

All claims will be checked and verified, the panel reserve the right to withdraw nominations based on these checks.

All nominations will be crosschecked with the Marriage register.

The judges' decision will be solely based on the information received through the nominations, business review form and, where applicable, Mystery Shopper feedback.

Unlike other competitions, booking tickets for the event or advertising in the Scottish Wedding Directory is NOT required to be nominated or win an award. The only prerequisite is a nomination from your clients.